September 2008



Edwardsville | Glen Carbon Chamber of Commerce

It's everyone's business.

# Common Ground

# Intelligencer



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# connect

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#### Newsletter Notes

Articles for the Chamber of Commerce newsletter must be submitted by the second Monday of the preceding month for placement in the next month's issue.

Monthly distribution: 1,000 issues.

Send comments or questions about Common Ground to jwojcieszak@edglenchamber.com

Copyright 2007 Edwardsville and Glen Carbon Chamber of Commerce, 200 University Park Drive, Suite 260, Edwardsville, Illinois 62025. (618) 656-7600, www.edglenchamber.com

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#### **Mission Statement**

Through commitment and involvement of its Members, the Edwardsville | Glen Carbon Chamber of Commerce provides leadership for the benefit

- of the business community by:
- · Promoting economic opportunities

· Providing members with education

- Advocating the interests of business
- and resources
- Encouraging mutual support

## On the cover

## Edwardsville Intelligencer



Changes and challenges – the Edwardsville Intelligencer has seen thousands in its 145-year existence. As the city's oldest, continuously-operated business, the "I" has grown and prospered in a world where newspapers have evolved from hot-lead type to computer generated pages.

And while a number of supposed "threats" would undoubtedly be the demise of the newspaper business, the Intelligencer has withstood radio, television and the Internet, joining the latter to provide the Edwardsville/Glen Carbon community with the area's most informative Web site.

The first issue of the four-page, weekly Madison Intelligencer was printed on Nov. 13, 1862. Over the years, the "I" has called a handful of locations home – 213 North Main St., 108 St. Louis St. and, since 1921, 117 North Second St.

The newspaper has been passed on from several owners – from James R. Brown in its infancy to the Hearst Corporation, the parent company today, in 1985. And while the changes in the world – and in the newspaper business – have been constant, the Intelligencer has been committed to providing its readers with the best local coverage possible. A commitment that's been upheld for 145 years.

2008 Advertising Rates:		
	Monthly	Color
	Rate	Charge
1/8 Page	\$32	\$7
1/4 Page	\$65	\$10
1/2 Page	\$110	\$15
Full Page	\$210	\$20
Back Page	\$310	Included

Book One Year of Advertising in Common Ground and Receive a 15% Discount.

#### Call (618) 656-7600 for details

## Common Ground

200 University Park Drive, Suite 260 Edwardsville, Illinois 62025 Phone: (618) 656-7600 Fax: (618) 656-7611 www.edglenchamber.com

## **Special Investors**

**Gold Level** Anderson Hospital Wal-Mart

#### Silver Level

AmerenIP AT&T Eden Village Retirement Community Gateway Regional Medical Center Hortica TheBANK of Edwardsville

#### **Bronze Level**

Ashley Furniture Home Store Associated Bank Best Buy Cassens & Sons Cassens Transport City of Edwardsville Edwardsville School District #7 Edwardsville Publishing Company First Clover Leaf Bank Holiday Inn Collinsville MetLifé Meridian Village National City Bank Ready Mix Service Red Robin Gourmet Burgers **Richards Brick Company** R.P. Lumber Sandberg, Phoenix & von Gontard Shop `N' Save Southern Illinois University Edwardsville Village of Glen Carbon WellCare Health Plan YTB

#### **Premier Level**

`62 Sports Group Abstracts & Titles Inc. Advitacis & Tintes Tric. Adecco Staffing Services American Family Insurance Angel's Food & Ice Cream Annie's Frozen Custard Associated Physicians Group Assurance Brokers Baugher Financial & Assoc. Inc. Bella Milano Restaurant **Belleville News Democrat Best Western Camelot Brickman Orthodontics** Byron Gerber Petri & Kalb, LLC Bull and Bear Grill & Bar Bully's Smokehouse Chicago Title Insurance Coffey & McCracken Law Firm P.C. Coldwell Banker Brown Realtors **Collision Plus** Comfort Inn Commerce Bank **Contours Express** Country Hearth Inn & Suites Crawford, Murphy, & Tilly, Inc. Credit Control, LLC Culver's of Edwardsville DATAJACKS, Inc. Davs Inn Denny's Dr. Hal R. Patton, D.D.S. DRDA Electric Company Eagle Publications, Inc Eberhart Sign & Lighting Co. Edwardsville Nursing & Rehabilitation Edwardsville Pet Hospital Elmwood Nursing and Rehab Excelogy Consulting Group Extra Help, Inc FCB Edwardsville Bank Fitness Designs First American Title First Bank First Mid-Illinois Bank & Trust

First National Bank - Maryville Fitness 4 Life Physical Therapy Gateway Center Gateway Grizzlies Glik's Départment Store Hampton Inn & Suites Hawthorne Animal Hospital Henderson Associates Architects, Inc. Holiday Inn Express Hurford Architects, Inc. Illinois Dept. of Employment Security IMO'S Pizza Jan's Hallmark Shop J.F. Electric Inc. Juneau Associates, Inc., PC. Kentucky Fried Chicken Kitchenland Kurt's Carstar Collision Center Lee's Services Louer Facility Planning Madison Mutual Insurance Co. Market Basket Maryville Women's Center & Med Spa Mastroianni Orthodontics Medical Billing Solutions, Inc. Metro Limousine Mid-America Catering & Laundry Minuteman Press Morning Glory Homecare Mt. Everest Air Office Max Open MRI of Southern IL, LLC Partners Bank Partners Personnel Services Piedmont Development Corp. Pizzini Distributing Company Prudential One Realty Centre Reed, Armstrong, Gorman, Mudge & Morrissey Regions Bank **RH** Donnelley Royal Office Products, Inc. Scheffel Companies Schnuck's Scott Credit Union Shell Community Federal Credit Union Sherrill Associates, Inc. Shoe Carnival Sivia Business & Legal Services Southern Illinois Underwriters Spring Green Lodge Sprint SSM Home Care Stahly Cartage Co. Stonebridge Golf Club Sunset Hills Country Club Super 8 Pontoon Beach T-Mobile The Scheffel Companies The Telegraph Think Tank PR Thouvenot, Wade & Moerchen Inc. Today's Advantage Traveling Tails Inn University Nursing & Rehabilitation Center US Bank Valley View Cemetery, Mausoleum & Funeral Home Verizon Wireless Wells Fargo Home Mortgage Wenzel & Associates West & Company, L.L.C. Wise Choice Coffees

## events

9/1 Monday Labor Day Chamber Office Closed

9/4 Thursday 5 - 7 pm Business After Hours Business Professional Women and Neruda 4 Club Center Ct., Ste. A Edwardsville, Illinois 62025

9/5 Friday SIUE Welcome Back Block Party

**9/6 Saturday 10 am** Ground Blessing Habitat for Humanity 310 M Street Edwardsville, Illinois 62034

9/8Monday5 - 8 pmMeet & Greet YourElected OfficialsLeclaire Room, N.O. NelsonCampus of Lewis & ClarkEdwardsville, Illinois62025

**9/12 Friday 9 am** Chamber Golf Challenge Sunset Hills Country Club 2525 Highway 157 South Edwardsville, Illinois 62025

9/12 Friday 4-7 pm Business After Hours Sunset Hills Country Club 2525 Highway 157 South Edwardsville, Illinois 62025 \$10 payable to Sunset Hills (no passes)

9/17Wednesday8 amRibbon Cutting and<br/>Grand Re-OpeningWal-Mart400 Junction DriveGlen Carbon, Illinois62034

9/18 Thursday 5 - 7 pm Business After Hours Mastroianni Orthodontics 2220 State Route 157 Suite 125 Glen Carbon, Illinois 62034

9/19 Friday 8 am Professional Education Series Dale Carnegie Training -Understanding Your Customers' Needs N.O. Nelson Campus of Lewis and Clark Community College 600 Troy Road Edwardsville, Illinois 62025 9/24 Wednesday 5 - 7 pm Business After Hours Floors, Inc. Design Showroom 1622 Eastport Plaza Drive Collinsville, Illinois 62234

9/26 Friday noon networking@noon Hosted by Frye Chiropractic & Laser Center, LLC at Bella Milano 1063 S. State Route 157 Edwardsville, Illinois 62025

**9/29 Monday 10 am** Ground Breaking Ceremony Hospice of Southern Illinois Edwardsville, Illinois 62025

## save the date

10/1 Wednesday 4 pm Ground Breaking Ceremony Extra Help 5214 Chain of Rocks Road Edwardsville, Illinois 62025

10/10 Friday noon networking@noon Hosted by Southern Illinois Chiropractic

**10/16 Thursday 5 - 7 pm** Business After Hours Stonecliff Manor

10/17 Friday8 amProfessional Education SeriesDale Carnegie Training -Presenting a Winning SolutionN.O. Nelson Campus of Lewis &Clark Community College600 Troy RoadEdwardsville, Illinois 62025

10/23 Thursday SIUE Day

10/24 Friday8:30 amNew Members' ReceptionChamber Office200 University Park Dr., Suite 260Edwardsville, Illinois 62025

10/31 Friday 6:30 pm Annual Halloween Parade

## **connect** business after hours schedule

The purpose of a networking mixer is to meet new people, make new contacts, promote your business, and to talk with other business people facing the same challenges you do. All are welcomed and invited to attend. Hors d' oeurves and beverages will be provided. A business card raffle and 50/50 drawing will occur at approximately 6:00 pm. Entry fee is \$5. This is an excellent way to network outside of your normal routine.

## 9/4 Thursday 5 - 7 pm

Edwardsville Business & Professional Women and Neruda 4 Club Center Ct., Ste A Edwardsville, Illinois 62025

## 9/12 Friday 4 - 7 pm

Sunset Hills Country Club following the Chamber Golf Challenge 2525 Highway 157 South Edwardsville, Illinois 62025 \$10 payable to Sunset Hills (no passes)

### **9/18 Thursday 5 - 7 pm** Mastroianni Orthodontics 2220 State Route 157, Suite 125 Glen Carbon, Illinois 62034

## 9/24 Thursday 5 - 7 pm

Floors, Inc. Design Showroom 1622 Eastport Plaza Drive Collinsville, Illinois 62234

## **SIUE Credit Union**

1566 Lewis Road Edwardsville, IL 62026 Phone 618-650-3760 www.siuecu.org



"Investing in each other."

"Serving the SIUE & Edwardsville School District Community Since 1959

## The Newly Connected

Cartridge World

Mike Hug Refill and remanufacture of ink and toner printer cartridges 2216 Troy Road Edwardsville, Illinois 62025 (618) 656-4440 www.cartridgeworldusa.com

#### Cornerstone Financial Group

Jason Stroede Financial advice 230 Regency Centre Collinsville, Illinois 622234 (618) 345-6861 www.cornerstonefinancialgroup. nef.com

#### Integrated Body Studio

Pamela Moody *Classical yoga, Pilates* 23-C Kettle River Drive Edwardsville, Illinois 62025 (618) 656-3890 www.integratedbodystudio.com

### Johnson Properties, Inc

Beth Frame Commercial Real Estate 303 Fountains Pkwy, Ste. 303 Fairview Heights, Illinois 62208 (618) 632-1212 www.jpisites.com

#### Metro East Luthern High School

Terri Mize Luthern High School 6305 Center Grove Road Edwardsville, Illinois 62025 (618) 656-0043 www.melhs.org

### Judy Morrissey

Individual Member 36 Katie Lynn Ct. Glen Carbon, Illinois 62034 (618) 781-5449

#### Phelps Construction, Inc

Craig Phelps General Contractor 6197 Old Alton-Edwardsville Road Edwardsville, Illinois 62025 (618) 692-4500 www.phelpsconstruction.com

### Andrew Speciale

Individual Member 103 West Vandalia St. Suite 300 Edwardsville, Illinois 62025 (618) 656-0184

#### U.S. Army Recruiting Station

Sgt. 1st Class Sherry Foxx Ranch of Armed Forces 2010 Vandalia Ave. Collinsville, Illinois 62234 (618) 345-7874 www.goarmy.com

## networking@noon schedule

Can't make a Business After Hours? Networking@noon is a great way to meet other business people in a smaller group setting without taking time away from your busy day. This fun, fast-paced, members-only "speed networking" event is designed to get you in, fed, connected, and on your way in 60 minutes or less.

#### 9/26 Friday noon

Hosted by Frye Chiropractic & Laser Center at Bella Milano 1063 S. State Rte. 157 Edwardsville, Illinois 62025

## Chamber to Recognize Oldest Area Businesses

## Businesses will be featured on cover of upcoming issues of Common Ground

The Edwardsville/Glen Carbon Chamber of Commerce is announcing a new series of covers for Common Ground, the Chamber's monthly newsletter. The covers will feature the oldest area businesses, celebrating their history in the business community.

"We are excited to feature these businesses and their commitment to our area," said Carol Foreman, Executive Director. "Their contribution to the businesses community over the many years is remarkable."

The Edwardsville Intelligencer is featured on the cover of the September edition. The Edwardsville Intelligencer is celebrating 145 years of bringing news to area residents.

Look for TheBANK of Edwardsville on the cover of the November edition, as they celebrate 140 years in 2008.

## Not golfing in the Chamber Challenge?

Join us on the "19th Hole" for a Business After Hours

Friday, September 12th 4 p.m. to 7 p.m. after the Chamber Golf Challenge Sunset Hills Country Club \$10 per person at the door

Enjoy food, beer, wine, live music and live auction!

Don't forget to register your foursome for the 2008 Chamber Golf Challenge!

Registration and Sponsorship information can be found at www.edglenchamber.com. Chamber of Commerce

# connect

## Floors, Inc. Business After Hours Moved to September 24th

The Business After Hours hosted by Floors, Inc. Design Showroom has been moved to Thursday, September 24th from 5 to 7 pm.



Enjoy great food, wine by Crushed FOR FLOORING AS UNI Grapes, and door prizes while visiting Floors, Inc in Collinsville.

"We are really excited to be hosting a Business After Hours," said David Jorgenson of Floors, Inc. "We promise to pamper those who can make it."

Floors, Inc. is located at 1622 Eastport Plaza Drive in Collinsville. For more information, call 618-344-3900.

## Call for Board Nominations

The Chamber is still accepting applications for the Board of Directors and the Executive Board.

Consider giving your time and talents to the Chamber by serving on the Board. This is a great opportunity to become more involved in the Chamber and to serve not only your fellow Chamber members, but the community as well.

To nominate yourself or someone else for the Board of Directors, download the Board of Directors Application from the website,

www.edglenchamber.com. The Nominating Committee will consider recommendations for open board positions through September 5th.

The new Board Members will receive notice of their election on November 1st and their term will then begin in January.

For more information, visit www.edglenchamber.com

## Your hometown station for the St. Louis Rams



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## Dawn Spickerman • Mike Niehaus • Charlie Huelsmann Edwardsville 618-655-9660

www.waox.com

# Register Your Foursome for the 2008 Chamber Golf Challenge

The 2008 Chamber Golf Challenge will be held September 12th at Sunset Hills Country Club in Edwardsville. The Golf Challenge is a great opportunity to market your business, treat your employees, or host your clients.

We hope you will be able to attend and enjoy lunch on the course, 18 holes of tournament golf with cart, beverages on the course, and a reception with awards ceremony - all to benefit the community programs supported by the Chamber.

New this year - the reception will be a Business After Hours with great food, beer and wine, live music and a live auction! It is also open to the public, so encourage your friends to join you!

Registration will begin at 9:00 am with a Shotgun Start at 10:00 am. The Business After Hours will start at 4:00 pm.

Our all-inclusive format also includes the unlimited use of the driving range and putting green, all par 3 games, contests and prizes, and a chance to win a car with a Hole in One!

The sponsorship booklet highlights the many opportunities you have in participating in this year's tournament. Become a sponsor and enjoy the numerous marketing opportunities for your business - or reserve a foursome and entertain clients or treat your employees. Individual tickets are also available. Either way, you are sure to enjoy your day at Sunset Hills Country Club.

Registration ends September 5th. Don't wait - reserve your foursome today!

For more information, visit www.edglenchamber.com or call the Chamber office at 656-7600.



## Ambassadors **Meet Your Ambassadors: Nancy Baahlmann**

#### By Natalie Head, Anderson Hospital

Ambassador Nancy Baahlmann proves that you don't have to be a local to get involved locally. Nancy, originally from Albany, Georgia, now resides in Brighton, Illinois, with her daughter Ashley and husband John. She is the Community Relations Director for Beverly Farm - a planned community located in Godfrey, Illinois, that is designed for people and families with disabilities.



Nancy joined the Edwardsville/Glen

Carbon Chamber to help others learn about the great things going on at Beverly Farm. "The Chamber is a great way to spread the word about your business," said Nancy. "I've heard many great things about the members of the Edwardsville/Glen Carbon Chamber and knew I had to join."

Ambassadors

Nancy Baahlmann Beverly Farm Foundation **Danelle Brown** The Tech Spot Ashleigh Deatherage Scott Credit Union Melissa DeLassus Southern Illinois Chiropractic Center **Ed Faller** Faller Photography Group Natalie A. Head Anderson Hospital **Gary Hoggatt** National Bank **Justin Huneke** TheBANK Of Edwardsville **Debbie Jung** Community Title & Escrow Dana Klassen

C.A.F.E. Community Association for **Financial Education** 

**Bonnie Kotsybar** Chocolates n'Amour Sue Mancuso Suburban Journals **Ryan Matthews** Hortica Insurance & Employee **Benefits Chad Opel** Merrill Lynch **Pamela Perlmutter** Girl Scouts of River Bluff Council Sara Sanderson Liberty Mutual Lola Shashack Eden Village **Donna Sheard** Avon on Main Dr. Matt Uchtman Infinite Wellness Chiropractic, Ltd. **Crystal Anderson Wenzel** Individual Member



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241 North Main Street Edwardsville, Illinois 62025 Contact:

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David J. Gerber djg@byrongerber.com Christopher W. Byron Christopher J. Petri Brian R. Kalb Micah S. Summers Meredith L. Head

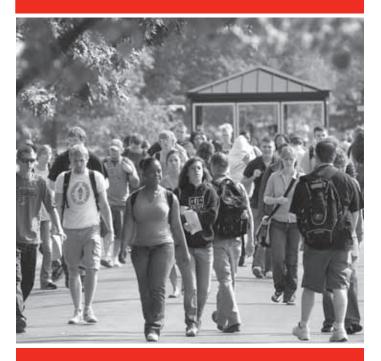
It's not too late to register!

## **Ed/Glen Chamber Golf Challenge**

Friday, September 12<sup>th</sup>, 2008 **Sunset Hills Country Club** Edwardsville, IL

Call the Chamber at 656-7600!

## **SIU C DAY** 2008



Thursday, October 23, 2008 8:00 a.m. – 10:30 a.m. Southern Illinois University Edwardsville Morris University Center

## Provide your business with a competitive advantage attend SIUeDAY

8:00 a.m.	Breakfast (sponsored
	by First Clover Leaf Bank)
8:30 a.m.	How to Sell to SIUE
9:30 a.m.	Benefit Your Business
	Using SIUE Resources
10:30 a.m.	Program Concludes

SIUeDAY is a unique opportunity to partner with the University, enhance your business, develop human potential and strengthen the community.

#### For more information contact

Julie Babington, Director of Annual Giving 618.650.2378 – jbabing@siue.edu

In partnership with



Edwardsville | Glen Carbon Chamber of Commerce

## Celebrate excellence at SIUE!



Special council to President Kennedy THEODORE C. SORENSEN Thursday, October 9, 2008, 7:30pm

Tony Award winning, world class dancer

Savion Glover's <sup>®</sup> BARE SOUNDZ Thursday, October 30, 2008, 7:30pm SIUE Dunham Hall Theater - Limited Seating Sponsored by National City Bank

A Celtic Christmas BOYS OF THE LOUGH Wednesday, December 10, 2008, 7:30pm

Pulitzer Prize winning, bestselling author

DORIS KEARNS GOODWIN Thursday, February 5, 2009, 7:30pm Sponsored by the SIUE Graduate School

A remarkable collaboration between National Geographic, NPR's Neal Conan and Ensemble Galilei

FIRST PERSON: STORIES FROM THE EDGE OF THE WORLD Friday, February 20, 2009, 7:30pm Sponsored by The Cassens Companies

Beatles music like you've never heard

BEYOND ABBEY ROAD featuring Peter Mayer and Company Friday, March 20, 2009, 7:30pm

> Jazz that will sizzle and soar T.S. MONK Saturday, April 25, 2009, 7:30pm

for a free brochure and ticket information call 618-650-2774

#### www.artsandissues.com



## **Connect** Meet Your Elected Officials at the 5th Annual Meet and Greet

The Government Affairs Committee is hosting the Fifth Annual Meet and Greet Your Elected Officials on Monday, September 8th at 5:00 pm in the Leclaire Room at Lewis and Clark's N.O. Nelson Campus in Edwardsville.

The Government Affairs Committee was established in 2004 with the mission of educating members about government, building productive relationships between members and elected officials, and promoting discussion on issues affecting the local business community. The Meet and Greet event brings together business leaders and local and regional elected officials in a casual atmosphere.

This is an exclusive opportunity to meet some of your community representatives and enjoy food provided by Bella Milano Catering in the beautiful Leclaire Room. This is not a fundraiser for the Chamber; the \$40 per ticket charge covers dinner and the costs of our invited guests.

To RSVP call the Chamber office at 656-7600.

## Theme Announced for 2008 Halloween Parade

The Edwardsville/Glen Carbon Chamber of Commerce has been continuing the long community tradition of the Annual Halloween Parade for more than 90 years.

In 2006, the theme "Children's Movie's" led to pirate ships from Pirates of the Caribbean", Who's from "How the Grinch Stole Christmas", and other movie scenes parading down the streets of Edwardsville. Last year, crowds welcomed lions, tigers, and bears as the theme "At the Zoo" was portrayed in many entries.

The theme for the 2008 Annual Halloween Parade will be "It's A Small World" in honor of the 2008 Summer Olympics in Beijing. Start thinking of other countries, other cultures, and even other worlds and begin working on your float.

Registration will begin September 1st. Download the parade application at www.edglenchamber.com.

## Welcome to a New Standard of Dental Care



## Cassens & Sons to Sponsor 'Hole In One' for Chamber Golf Challenge

Cassens & Sons, the 'Hole In One' Sponsor for the 2008 Chamber Golf Challenge will put a bright red 2009 Dodge Challenger on the course at Sunset Hills Country Club.

"We are excited to again be the Hole-In-One Sponsor at this year's golf tournament. It is an excellent way for us to support the Chamber and reward a stroke of good luck to one

golfer!" said Scott Wetzel of Cassens & Sons.

The Chamber appreciates the support of all local businesses like Cassens & Sons and encourages our membership to support fellow Chamber members.

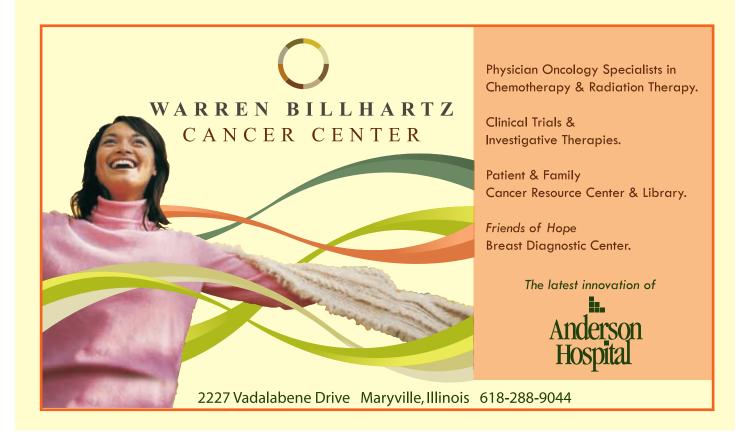
## Chamber to Participate in SIUE Block Party

#### **Volunteers Needed**

The Chamber will once again be participating in the SIUE Welcome Back Block Party. The Block Party will be held Friday, September 5th on the 100 Block of Main Street and 2nd Street. The Block Party is sponsored by SIUE Campus Activities Board and welcomes students not only back to campus but back to the local business community.

The Chamber will again be providing and staffing a beverage tent for the celebration. Volunteers are needed to check and sell beverages. Proceeds benefit the Chamber's Scholarship Fund.

For more information on volunteering for the SIUE Block Party, please call the office at 656-7600.



**Chamber of Commerce** 

## **Iearn** Dale Carnegie Training Begins September 19th

The 2008 Professional Education Series: Successful Selling and Customer Service returns on Friday, September 19th with the first of three workshops presented by Dale Carnegie Training St. Louis

Back by popular demand, Dale Carnegie Training St. Louis will present a series of three workshops featuring highlights from their popular eight-week Sales Advantage course.

Participants in these workshops will examine strategic answers to today's make-or-break selling issues -- how to win appointments, communicate pro-actively, resolve objections, gain more referrals and close more sales. At the end of the three-workshop series, you'll take away a better understanding of the sales process and ways to win repeat sales and long-term customers.

"I attended three Dale Carnegie workshops in the 2007 Professional Educational Series and found the workshops to be exceptional," said Susan Bailey, Vice President of National Bank. "The material is so useful in today's business environment and the presenters are excellent. I would highly recommend these workshops to everyone to improve both personal and business skill sets."

2008 Professional Education Series

## Build new business. Develop loyal customers.

Enroll now in three new workshops from the Dale Carnegie Sales Advantage program.



The Dale Carnegie Training Sales workshops are \$49 each for members and \$69 each for non-members. Dale Carnegie Series passes are also available to members for \$139 and non-members for \$189, enrolling you in all three workshops at a discount.

The first workshop, Understanding Your Customers' Needs, will be Friday September 19th. The second workshop, Presenting a Winning Solution, will be Friday, October 17th. The final workshop of the series will be Overcoming Objections & Gaining Commitment on Friday, November 14th.

All workshops will be held in the Leclaire Room at Lewis and Clark's N.O. Nelson Campus in Edwardsville. Networking and breakfast start at 8:00 a.m., with the program beginning promptly at 8:30 a.m., ending at 11:00 a.m. For more information, visit our website at www.edglenchamber.com.

#### Friday, Sept 19 Understanding Your Customers' Needs

Discover your clients' dominant buying motives and widen buyers' expectation gap to create interest in your product or service.

- Create power questions to get the information needed from buyers
- Enhance customer service interactions with quality techniques
- Learn how to make buyers eager to talk with you

Friday, September 19 8:00 – 8:30 Breakfast & Networking

8:30 – 10:30 Workshop Programs held in the Leclaire Room at Lewis and Clark's N.O. Nelson Campus 600 Troy Road Edwardsville, Illinois

All three sessions: \$139 members and students \$189 non-members

Sold Separately: \$49.00 members and students \$69.00 non-members

Advanced Registration Required Call (618) 656-8800 ext 5851 to register. Carnegie certification provided.



Event Sponsored by

Save the dates!

Friday, Oct 17 Presenting a

Winning Solution

Friday, Nov 14

**Overcoming Objections** 

and Gaining Commitment

The Professional Education Series is offered in partnership with Lewis and Clark Community College

# spotlight

## The United Way

The Southwest Illinois Division of the United Way of Greater St. Louis serves to unite people of different backgrounds and interests who work together to help strengthen the community.

The United Way of Greater St. Louis funds nearly 200 agencies in 16 counties in Missouri and Illinois. Of those, 42 agencies received funds through the Southwest Illinois Division, providing services for residents in a five-county region, which includes Madison, Jersey, Calhoun, Macoupin and Greene counties.

Last year, United Way-funded agencies touched residents in the Edwardsville-Glen Carbon area 29,058 times. Experienced community volunteers carefully distribute donations to charities that demonstrate high quality standards and results, including local agencies such as the Glen-Ed Pantry, Faith in Action Edwardsville/Glen Carbon, YMCA of Edwardsville, and Society of St. Vincent De Paul in Edwardsville.

The United Way is asking people to lend a hand with this year's campaign. The overall goal has been set at \$65.5 million, while the Southwest Illinois Division has set its goal at \$2.04 million.

"With the current economic conditions, we know that means real challenges for the individuals we serve, the agencies we fund and those who so generously contribute to the United Way campaign," said Jeanene Harris, regional vice president. "This year,



### **United Way** of Greater St. Louis

we are asking everyone who can to stretch a little this year to help your neighbors in need and to understand that every little bit counts."

Ninety-one cents of every dollar donated goes directly to provide services that help our families, neighbors and coworkers become safer, healthier and more self-sufficient.

For more information, or to find out how you can get involved, contact the Southwest Illinois Division of the United Way of Greater St. Louis at (618) 251-0072, or visit the web site at www.stl.unitedway.org.



**Chamber of Commerce** 

## Schmooze Business After Hours



Anderson Hospital, August 7



Anderson Hospital, August 7



Anderson Hospital, August 7



Anderson Hospital, August 7



Scott Credit Union, August 21



Scott Credit Union, August 21



Scott Credit Union, August 21



Scott Credit Union, August 21

## **Your Business** Working Across the Generational Divide

#### By Lynden Schuyler, Performance Strategies tha Work, www.psw-training.com

Over the last 5 years a great deal has been written about the differences between the generations in the workforce which break down is as follows:

1945 - 1964 - Baby Boomers 1964 - 1980 - Generation X 1981 – 2000 – Generation Y or Millennials

Baby Boomers have been ideal employees. They have worked long hours at the expense of everything else in their lives.

Generation X grew up with gadgets and electronic toys and the entire drama of life being played out on TV in real time with no one home to help them process it because both parents worked.

Generation Y grew up with information overload and multi-tasking as a way of life. Their strong sense of entitlement has led to the elimination of winners or losers. Everyone gets a trophy just for showing up.

As the Boomers retire, managers need to understand that Gen X and Gen Y look at things guite differently from their Boomer counterparts. What does it take to manage and motivate a Gen X or Y employee? The experts have broken it down to 4 key components:

First, don't micromanage Gen X or Y employees. Help them self-manage.

Second, give them technology and training so they won't feel staying with your company equals wasting time or losing ground in their careers.

Third, make your workplace interesting, engaging and fun. A job with plenty of variety will keep them challenged.

Fourth, don't expect loyalty. For Gen X and Y, employment is an opportunityfor-money relationship.

## **STEPHANIE CROUCH CATERING DIRECTOR: 618.656.9380 EXT. 40** NOW IS THE TIME TO BOOK A HOLIDAY PART **AT SUNSET HILLS COUNTRY CLUB** Thank you Chamber members for making the Sunset Dining Room Business Lunch a success. Reserve your lunch date by calling 656-9380. We want to remind you that now is the time to reserve your space for your work or personal holiday party. We have rooms and service available for 4-300 and are happy to accommodate everything from casual to formal dining. Book early for special pricing.

FOR MEMBERSHIP INFO, CALL STEPHANIE LEWIS AT 656.9380 EXT 11



An elegant set-up in the Sunset Hills Ballroom.

## Background Screens Even More Crucial During Economic Slump

#### By Marc Voegele, Express Employment Professionals

Experts say people are increasingly falsifying information on résumés due to the rising difficulty to secure employment in a struggling economy. J.J. Keller



& Associates, Inc., a leading provider of risk and regulatory management solutions, reported that in one survey, 55% of all human resource professionals surveyed uncovered false information or outright lies on applications or résumés when conducting background checks. Experts say employers should conduct rigorous background checks as data falsification on résumés are expected to increase.

If you would like to explore options to your current office or industrial staffing, please feel free to contact Express Employment Professionals in Glen Carbon at 288-8011.

## Apex Physical Therapy to Host Free Conference on Worker's Compensation

Apex Physical Therapy will be hosting a free conference entitled, "Managing Your Workers' Compensation", on Friday, October 10, 2008, at the Gateway Center in Collinsville, IL.

Apex invites anyone who deals with work comp claims to join them for this event. The day will include breakfast, lunch and an impressive lineup of presenters including an orthopedic surgeon, 2 occupational medicine physicians, an attorney, a safety manager and an occupational therapist. These speakers will discuss a wide range of work comp issues to inform attendees of ways to decrease costs and prevent injuries in the work place.



**Chamber of Commerce** 

## **Your Business** Ask the Expert

#### by Robbie Prince, Royal Solutions,

### Listening In

The daily routines of an average person in today's community are heavily impacted by the different uses of technology. Everything from the obvious like the ATM machines at the local bank, to the not so obvious like the traffic cameras placed at our intersections. In fact, it seems almost impossible to move through our modernized communities without being scanned, recorded or monitored in some way.

These information gathering and managing technologies are now a hot target for the individuals who are determined to take advantage in any way possible. I am speaking - in this case - directly about wireless security in both our home environment and our business environment.

On August 5th, the U.S. Justice Department indicted 11 individuals for the largest theft of credit card and identity information to date in our history. Over 40 million credit card numbers discovered thus far in the on-going investigation have been compromised from 9 major retailers. These 11 individuals did not use "Mission Impossible" style tactics to break in and gain this information, they simply drove up and parked outside the store, and listened in to the wireless network traffic.

By compromising weak - or in some cases - no wireless security, a less than honest individual can "listen" to your business or home network traffic, and you would never really know it was happening, until you started seeing odd charges on your credit and debit cards. All networking components available for consumers have the ability to encrypt all traffic at varying levels of difficulty to prevent easy capture, but it is not enabled immediately out of the box.

It is imperative that we apply as much emphasis to our wireless security as we do our physical security ... and choosing to ignore it is the equivalent to parking your brand new exotic sports car in the middle of town, keys in the ignition, doors open and a sign on it stating "Free Car". Someone will, without a doubt, take it.

For more information on keeping your company safe, contact Royal Solutions at 866-394-0334.

## 2nd Annual Juvenile Diabetes Fundraiser



Friday, September 5th, 2008 4:00pm - ?? **Crushed Grapes** 1500 Troy Road, Edwardsville 659-3530

Cost: \$10/person - Wine Tasting, Beer, Soda, Food, Raffle & Fun!!!

\*All proceeds go to Juvenile Diabetes Research Foundation's "Walk To Cure Diabetes"

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## Your Business SIAM Center to Hold Open House Scott Cred Presents C

The Southern Illinois Advanced Manufacturing Center (SIAM) recently moved to the newly remodeled Jay Hoffman building of the N.O. Nelson Campus of Lewis & Clark Community College in Edwardsville. The open house will be held on September 11th from 8 am to 4 pm and include a tour of the facility and capability demonstrations.

SIAM performs applied and basic research, new product and process development, and workforce development activities. SIAM investigators perform applied research to support technical entrepreneurs and regional businesses in proof of concept, commercialization, product/process enhancements, and new technology development activities. Investigators are members of the SIUE School of Engineering faculty supported by engineering graduate and undergraduate students. Projects can support any field of study within the School of Engineering.

Regional start up and established businesses can benefit due to the low cost and overhead structure and by the matching funds provided by the U.S. Department of Commerce and Economic Development Administrations (EDA). For more information, call 618-656-8800 xt 5937.

## Scott Credit Union Presents Check to Hospice of Southern IL

Scott Credit Union recently presented a check for \$5,000 to aid in the effort to build the first hospice home in Southern Illinois. Representatives with Hospice of Southern Illinois are planning on breaking ground in September on the \$7 million project that will provide a home-like alternative for terminally ill patients.



"We are very happy to be pledging this \$5,000 for the new residence building," said Scott Credit Union Community Relations Specialist, Ashleigh Deatherage. "Much like Scott Union, the home will serve people from throughout southern Illinois."



**Christian Hospital is a leader** in providing the most advanced technology available – like our new 64-slice CT scanner with 3-dimensional images of the body's internal organs and tissues; and our new Electrophysiology Lab to correct electrical problems of the heart, which account for 80 percent of all sudden cardiac deaths.

And Christian Hospital is transforming the way health care is delivered to create a consistently excellent experience for everyone who comes here to either receive care, work or practice medicine.

## **Our Centers of Excellence ...**

- Cancer Care Center, home to the Cancer Resource Center
- Heart Care Program, with surgeons from Washington University School of Medicine
- 24-hour Emergency Departments at Christian Hospital and Northwest HealthCare
- Diabetes Institute with its Diabetes Busters
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· Center for Mental Health

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Surgery Center

## American Red Cross Announces New Representative

The American Red Cross Missouri-Illinois Blood Services Region is pleased to announce that Cheryl Timmerman has been named Donor Recruitment Representative in Madison County, with specific coverage of churches, schools, businesses and organizations within the Illinois Region. Timmerman, who joined the Red Cross in August 2007, had been an Associate Donor Rep serving Madison, St. Clair and Jersey Counties in Illinois as well as many others.

In her new location, Cheryl is responsible for working with the community to schedule blood drives to support the overall blood supply for the American Red Cross. Each month her territory conducts an average of 23 blood drives. Those drives collect almost 750 units of blood a month, which relates to at least 2,250 lives possibly saved by the people of your community.

"Cheryl is a dedicated representative for the American Red Cross," said Amy Conkling, a Red Cross Donor Recruitment manager and Timmerman's supervisor. "She knows what it is like to depend on others to provide blood to help your family when it is in need and she knows the great personal feeling of being able to donate and help others in need of blood and blood products."

## I.Salsman PR Hires New Account Executive

I. Salsman PR has hired Mandy Darr to serve as an account executive for the rapidly growing firm.

A resident of Glen Carbon, Darr worked for Ervin Marketing Creative Communications for over three years as an account coordinator. Her portfolio includes producing a corporate communications newsletter serving over 7,500 employees and



copywriting award-winning television and radio spots. In addition, she has worked for the Walt Disney World Company and has served as publicity director for a successful capital campaign and as well as providing public relations for the Southwestern IL Chamber of Commerce.

"We are very excited to work with a seasoned veteran such as Mandy," says Iris Salsman, founder of I. Salsman PR. "Her expertise in corporate and nonprofit communications will serve our clients well and enhance our agency."

I.Salsman PR is a full-service integrated marketing and public relations agency offering media placement, advertising, graphic design and event planning, in addition to internal and external communications and internet



## As she grows, so does her money

With a GCS Grow With Me CD, kids can earn the same rates of interest as regular CDs!

CDs are available to youth 17 and under and have a low minimum deposit of \$250. Choose from 6, 9 and 12 month terms.







Membership restrictions apply. This credit union is federally insured by the National Credit Union Administration.

# Your Business

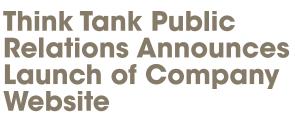
## Whitten Joins First National Bank as VP of Commercial Lending

Tim Whitten of Highland has joined First National Bank as Vice President of Commercial Lending and will be working out of the Maryville Banking Center location. He will be focusing on the Madison and St. Clair county areas.

Whitten has over 10 years of banking experience. He first worked for a community bank and then went with a large bank doing commercial lending. Tim said, "I wanted to get back into a community bank, where I can do more of the personal service for my customers, by handling all of their banking needs".

He graduated from the University of Northern Iowa in 1988.

Whitten lives in Highland, with his wife, Jennifer, and their 2 children, Samantha and Lukas. He is a member of St. Paul Catholic Church and Highland Knights of Columbus.



Trish Cheatham, President of Think Tank Public Relations in Edwardsville, has announced the recent launch of her company website, www.prthinktank.com.

Think Tank is a full service public relations firm located in Edwardsville that offers everything from marketing strategies, business branding, new product launches, business growth strategies, marketing slogans and campaigns, website design, billboard design, and public relations.

"At Think Tank, we like to take a creative approach to everything we do," said Cheatham. "We have assembled a creative team that astounds me every day with their new and innovative ideas. I think we bring a fresh approach to the Metro East area."

For more information on Think Tank Public Relations, contact Trish Cheatham at 618-806-0863 or trish@prthinktank.com, or visit their website at www.prthinktank.com.



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## Eden Village Retirement Community New Senior Living Building

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Eden Village is the most modern Senior Living Apartment Complex in the Glen Carbon/Edwardsville area.



## Senior Living Like Never Before!

Eden Village is now accepting residency applications for one of the most modern senior living apartment complexes ever built in the Edwardsville/Glen Carbon area.

The new three story facility offers you spacious one and two bedroom apartments with full kitchen, wall-to-wall carpeting, washer, dryer, and dishwasher.

Everything you need for an exciting and active lifestyle is also right here - large exercise room, library, computer room, private dining and activities rooms, and walking trails. Each floor has two social areas with flat screen TVs, card & game tables, and fireplaces.

Good friends, carefree comfort, peace of mind, security and beauty await you at Eden Village.

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Your Style.

Call or E-Mail Lola Shashack for more information or a personal tour at: 618-205-4653 or Ishashack@edenvillage.org



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## **Your Community** Allison's Friends of Hope to Host Golf Tournament Dine Out Day to Support Habitat for Humanity

On September 22, Allison's Friends of Hope will host a Golf Tournament at Sunset Hills Country Club in Edwardsville. All proceeds will benefit the Friends of Hope Breast Diagnostic Center. Registration begins at 8:30 am with a shot-gun start at 9:30 am.

For \$150 per golfer, the tournament includes 18 holes of golf, cart, oncourse breakfast, late lunch, awards and team photos. Tournament contests include Hole in One, Men & Women's Closest to the Pin, and cash prizes for first and second place. Several sponsorship opportunities are available and the deadline to be listed in the program book is September 8.

For more information, contact Scott at 656-6070, x 244.

On Saturday, September 6th, dine out at participating restaurants and support the Edwardsville/Glen Carbon Habitat for Humanity.

From 5 p.m. to 6 p.m., participating restaurants will donate a portion of their sales to Habitat for Humanity. Participating restaurants include: Bigelo's Bistro, Cold Stone Creamery, Denny's Restaurant, Lost Tres Amigos, Northside Dairy, Nori Sushi & Japanese Grill, Sacred Grounds Cafe, and Wise Choice Coffees & More.

For more information, contact Trish Cheatham at 806-0863 or email trish@prthinktank.com.

## **2nd Annual Golf Scramble**

SCHOOL OF PHARMACY

SOUTHERN ILLINOIS UNIVERSIT

## Thursday, Sept. 25, 1 p.m.

Sunset Hills Country Club—Edwardsville

Golfers will enjoy lunch, 18 holes of golf, contests, attendance prizes, evening reception and dinner. Sponsorship opportunities are

available. All proceeds will support the education of student pharmacists.

## \$125 Per person or \$500 per foursome.

Go to www.siue.edu/pharmacy, call 618-650-5154 or email teandre@siue.edu

## Friends of the Stephenson House to Plan Day Trip

Please join the Friends of the Colonel Benjamin Stephenson House for an historic day trip to Florissant, Missouri on September 27, 2008.

Bus will leave the House at 400 South Buchanan Street, Edwardsville at 9:00 a.m. and return about 4:00 p.m.

The day will include a tour of two historic homes from the late 1700's, box lunch at one of the homes and a tour of Old St. Ferdinand Shrine built in 1820, the same year the Stephenson House was built.

Cost is \$50.00 per person. Reservations and payment must be made by September 5, 2008. Call the House at 692-1818 with questions or to register.

# <image>

## New Bank/Post Office Exhibit of Star City Open for Business

### Exhibit Sponsored by First Clover Leaf Bank



First Clover Leaf Bank board members and Children's Museum board members held a ribbon cutting ceremony to announce the new Bank/ Post Office Exhibit of Star City at the Edwardsville Children's Museum on Thursday, August 28.

First Clover Leaf Bank prides itself in supporting the community in many ways. Teaching children the importance of learning basic banking transactions in a fun and exciting way is now possible with the new bank/ postal exhibit. Children can withdrawal and deposit "Star City Bucks," mail a letter, purchase items in the market or visit the medical center. This is just a part of the learning experience in the new "Star City" exhibit.

The Star City Community includes the following exhibits: a market, medical center, airline, TV station, police and fire department, library, bank and post office. Lisa Leehy, Children's Museum executive director, says "This city was created to provide a new learning environment for toddlers through 12 year olds. The goal of Star City is to make children aware of the interdependence on one another in our communities." While role playing within the community, visitors are exposed to language, math, science, social science and health. Within the Star City Community, the bank and post office will teach children the importance of banking transactions and post office functions.

Chamber of Commerce

# Your Community

## Eden United Church of Christ Celebrates 140th Anniversary

On Sunday, September 28th at 10 am, Eden United Church of Christ in Edwardsville will have a special service of worship and celebration as it marks its 140th anniversary.

Eden's regular Sunday morning schedule will be set aside so that all its members can come together for a special service of worship, celebration and reflection on their heritage and future as a Church family.

Following the worship service there will be a celebration on Church grounds with food, music, festivities and fun for people of all ages. The community is invited to join in all our activities.

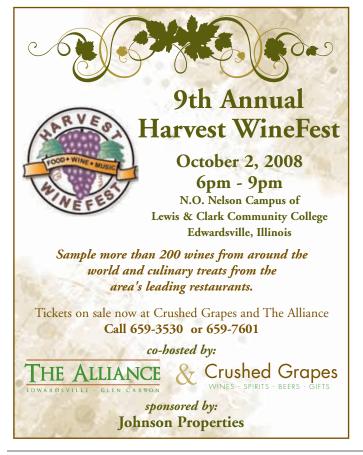
For more information visit www.eden-ucc.org or call the Eden Church office at 656-4330.

## Metro East Humane Society's 18th Annual Wag-n-Walk

The Metro East Human Society's 18th Annual Wag-n-Walk will be held Saturday, September 13, 9 a.m. to noon at the Lincoln Middle School in Edwardsville.

Walkers pledge to walk a certain distance in exchange for donations to MEHS and enjoy a fun-filled morning of family activities. Walk as an individual or form a team. Registration for the Walk is just a minimum \$10 pledge; raise \$25 minimum and receive a commemorative Wag-n-Walk T-shirt and MEHS dog tag.

Wag-n-Walk walkers and non-walkers alike also will enjoy numerous petcentered activities, including contests; raffles; shopping; food; a microchip clinic; an agility demonstration; photos with your pet; music; a Kid's Activity Corner with bounce house and crafts; and more. Dogs from MEHS also will be available for adoption. Wag-n-Walk activities are open to the public. Visit www.mehs.org for details and registration forms or call the shelter at @ 656-4405.





Visit our Web site at <u>www.gatewayrealtors.com</u> for complete information and a registration form.

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FOR MORE INFORMATION OR TO GET INVOLVED, CALL (618) 251-0072, OR VISIT THE WEB SITE AT WWW.STL.UNITEDWAY.ORG.



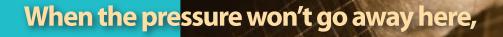
Thanks to your support of the United Way, Lauretta can walk after receiving the therapy and support from United Services, an early learning childhood center.



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