August 2012



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Mission Statement

commitment Through involvement of its members, the Edwardsville/Glen Carbon Chamber of Commerce provides leadership for the benefit of the business community by promoting economic opportunities, advocating in the interests of business, providing members with education and resources, and encouraging mutual support.

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on the cover

Meet the Candidates & Elected Officials: September 17 in the Leclaire Room

September 17, 2012, the Ed/Glen Chamber, along with the attorneys of Sandberg, Phoenix & von Gontard, PC and Robert 'Chick' Fritz Distributing, will host Meet the Candidates & Elected Officials. The event will be hosted in the Leclaire Room at Lewis and Clark Community College's N.O. Nelson campus in Edwardsville. Cost to attend is \$20 per person, \$30 for non-members.

This is a unique opportunity to mingle with local, state and federal elected officials and political candidates in what is shaping up to be an exciting election cycle! See page 8 for the registration form. RSVP online to pay via credit card.



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events

Wednesday 8-9am

Membership Orientation Chamber Office, Lower Level RSVP to 656,7600 or online.

Wednesday 8/2 4pm

Ribbon Cutting & 75th Anniversary Celebration Castelli's Moonlight Restaurant 3400 Fosterburg Road Alton, IL 62002

8/2 Thursday 5-7pm

ChamberNet Anderson Hospital 6800 State Route 162 Maryville, IL 62062

8/7 Tuesday 4pm

Ribbon Cutting Rush Studio of Dance 5146 Chain of Rocks Road Edwardsville, IL 62025

8/10 Friday 12pm

networking@noon GC Cuisine 1230 University Drive Edwardsville, IL 62025 RSVP required; register from online events calendar.

8/14 Tuesday 8-9am

YPG Learn from a Leader Breakfast with Keith Page at Anderson Hospital RSVP to bbreihan@edenvillage.org

8/23 Thursday 5-7pm

Business After Hours Regions Bank 2120 South IL Route 157 Glen Carbon, IL 62034

8/24 Friday 6-11pm

SIUE Welcome Back Block Party Downtown Edwardsville

save the date

9/3 Monday

Labor Day Holiday Office Closed

Wednesday 8-9am

Membership Orientation Chamber Office, Lower Level RSVP to 656.7600 or Online

9/6 Thursday 10:30am-12pm

Beijing, China Travel Presentation at Eden Village Retirement Community 200 South Station Road Edwardsville, IL 62025 RSVP to 618.656.7600 or from edglenchamber.com/china-travel.htm

Thursday 5-7pm 9/6

Business After Hours St. John's Community Care Glen Carbon, IL 62034

9/17 Monday 4:30-6:30pm

Meet the Candidates & Elected Officials N.O. Nelson Leclaire Room 600 Troy Road Edwardsville, IL 62025 RSVP to 656,7600 or Online

9/18 Tuesday 4pm

Ribbon Cuttina Vision for Life 2220 South IL Route 157 Suite 350

Glen Carbon, IL 62034

9/20 Thursday 5-7pm

Business After Hours Benefit Plans Plus & Brown Smith Wallace, LLC 2220 South IL Route 157 Suite 300 Glen Carbon, IL 62034

9/25 Tuesday 8-10:30am

Professional Education: The Do's & Don'ts of Hiring & Firing presented by the attorneys at Sandberg, Phoenix & von Gontard, PC at Glen Carbon Hampton Inn 5723 Heritage Crossing Drive Glen Carbon, IL 62034 RSVP to 656.7600 or Online

Edwardsville Pet Hospital

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Main Street Community Center

Sara Berkbigler Non-Profit Organization & Community Gathering Space 1003 North Main Street Edwardsville, IL 62025 618.656.0300 www.mainstcc.org

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September 25: The Do's & Don'ts of Hiring & Firing

November 27: Protecting Your Trade Secrets & Business Name

8am Networking

8:30-10:30am Education Program with Q&A Session

At Glen Carbon Hampton Inn

I will attend: \square Session 5 ☐ Session 6 at \$20/person (\$30 non-members) per session

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Business of the Month:



With more than 118,000 patients annually relying on Anderson Hospital for their health care, it is hard to imagine our community without an area hospital. Anderson Hospital is making a difference today thanks to the grassroots effort of many dedicated people spanning decades. This legacy in the establishment of Anderson Hospital has remained a key element in its mission and vision.

Since opening in January 1977, their campus has grown in size and services and remains the premiere place for families to celebrate the miracle of life! In 2011, nearly 1900 babies were born in the Pavilion for Women, and since opening in 1977, more than 34,000 babies have been born at Anderson Hospital! Anderson Hospital's Emergency Services department has more than doubled in size, now offering 24/7 Cardinal Glennon Pediatrics – specialized emergency care for kids – and four ExpressCare locations for those suffering from everyday injuries and illnesses that are not life-threatening. These services combined treated more than 50,000 patients in 2011.

Throughout its history, Anderson Hospital has responded to the needs of Madison County residents. Each new service and every expansion has been in direct response to community needs. Some of our most recent additions include: 24/7 Cardinal Glennon Pediatrics, 24/7 Cardiac Cath Team, Chest Pain Center and DaVinci Surgical System.

The hospital has more than 1100 employees and provided in excess of \$5.3 million of charity care in 2011. It also serves as an educational site for numerous healthcare students from various colleges and universities. Anderson Hosptial is particularly proud of the outstanding relationship with SIUE for nursing and other academic majors.

Anderson is also proud of the relationships that are in place with the chambers of commerce and other civic organizations in the communities the hospital serves. The board, medical staff, hospital staff and auxiliary members work together to provide outstanding care to our patients and their families. In fact, Anderson Hospital was recently ranked by U.S. News and World Report as one of the top six hospitals in the St. Louis metro area.

Anderson Hospital has been a proud member of the Edwardsville/Glen Carbon Chamber of Commerce since 1986. Chamber membership offers invaluable opportunities to get involved in the local business community and build a network of neighbors whose goal is to build a healthy, growing local economy and improve the quality of life in our community.

To learn more about Anderson Hospital, go to www.andersonhospital.org or call 618.288.5711.



\$20/person (\$30 non-members)

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website

Ed/Glen Chamber Offers Prime Web Advertising

The Ed/Glen Chamber launched its new website in May and is now introducing a limited selection of advertising opportunities.

Limited high visibility banner advertising is available in these select locations:

- 28 category specific directory pages
- Home page
- Main business directory search page
- Coupon page
- Job board
- · Chamber join page
- Calendar of events page



For this inaugural roll-out, we are promoting a BOGO offer: buy three, get three free! This package includes three months paid online advertising, with one month of FREE Web advertising and a quarter page ad in the Ed/Glen Chamber's monthly print newsletter, Common Ground, for two months FREE.

The BOGO offer only applies to insertions prior to August 31, 2012. Web & print ads must be provided by the advertiser. Online advertising opportunities are limited - first come, first served.

See pricing below. Email Des at dbennyhoff@edglenchamber.com to learn more and book your space. Ad dimensions and file preference provided when ad space is reserved.

Inventory All Ads Static

3/6/12 Month Rate Rate Is Per Month

28 category specific directory pages \$75 / \$60 / \$45 Main business directory search page \$100 / \$80 / \$60 Coupon page......\$100 / \$80 / \$60 Job board......\$100 / \$80 / \$60 Calendar of events page \$100 / \$80 / \$60

Category Specific Opportunities, Like:

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Christian Hospital has a legacy of embracing new procedures and innovative technologies - after all, we were the first community hospital in St. Louis to perform open-heart surgery. And we recently made health care history again when a team of skilled surgeons performed the first-ever full lung lobectomy in the St. Louis region using our minimally invasive da Vinci Surgical System.

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Christian Hospital is a U.S. News high performer in four specialty areas: Geriatrics, Neurology & Neurosurgery, Pulmonology and Urology.



beijing travel

Ed/Glen Chamber Offers April 2013 Trip China

by Julia Biggs of the Edwardsville Intelligencer, article printed in the Thursday, July 5, 2012 edition of the Intelligencer

A walk on the Great Wall, a visit to the Forbidden City and exploring historic Tiananmen Square - these are just a few of the places on the itinerary of the Beijing City Stay nine-day tour of Beijing, China, being offered by the Edwardsville/Glen Carbon Chamber of Commerce. A free informational travel presentation about the China tour takes place at 5:30 p.m. on July 11.

The Edwardsville/Glen Carbon Chamber of Commerce is teaming up with Travel Express to offer this special tour of Beijing, China, to local residents. The tour is open to anyone in the community. It's ideal for anyone who has always wanted to cross Beijing off his bucket list or perhaps a local business looking to build an incentive program.

According to Ed/Glen Chamber of Commerce Communications Director Desiree Bennyhoff, this is the first time the Chamber has offered a trip and that China was selected as the inaugural travel destination for a number of reasons. "As the world's second largest and fastest growing economy, and largest exporter of goods, China is an appealing destination for business owners," she said. "Travelers of all ages can appreciate the beauty of the Forbidden City and the mystique of the Valley of the Ming Tombs. The Great Wall of China is visited by more than 4 million travelers annually. We encourage local residents to take this opportunity to visit one of the Seven Wonders of the World."

Coordinated through local travel agency Travel Express and offered through industry leader Collette Vacations, the Beijing City Stay tour departs April 29, 2013, for a nine-day tour like no other.

Travelers will visit numerous Beijing historical sites such as the Forbidden City, The Great Wall of China, the Valley of the Ming Tombs, the 2008 Olympic Green, Tiananmen Square, and the Summer Palace, ranked among the most noted classical gardens in the world.

During one of the days, travelers will visit the Temple of Heaven where they will also see the locals doing their morning Tai Chi exercises, playing cards or board games. Afterwards they will experience ancient Beijing on a rickshaw tour through its narrow streets and alleys. Through an interpreter, the group will learn about a local family's history and way of life as they share lunch with them in their home. The family will also teach the travelers traditional dumpling making and then the group will visit with a kite master and learn about the history of this favorite Chinese pastime.

That's just one day. Other day's itineraries include a dinner featuring Peking Duck followed by a performance of the Peking Opera, a visit to the Beijing Zoo to the home of the famous pandas and learning the art of jade carving as they design their very own custom-made jade name seal stamp.

The tour includes round trip air from Lambert Airport in St. Louis, hotel stay in a single hotel so you only unpack once, bus transportation and 15 meals – seven breakfasts, four lunches and four dinners. Price for a single is \$2,849, double \$2,499 and triple \$2,479. However if you book now, a \$100 discount is applicable.

There is also an optional day trip on Day 7 to visit Xian. Travelers can pay \$499 per person for the one-day side trip that includes a visit to the Terra-Cotta Warriors Museum. There are other less expensive optional activities that can be added, and in addition, travelers can extend the nine-day tour by two nights to include a visit to Hong Kong. The three-day, two-night Hong Kong Post Tour extension is an additional \$999 per person.

Beverly Moehlmann with Travel Express said that the Beijing City Stay tour is a fantastic trip. "What a unique destination. It's a once-in-a-lifetime trip. And that price is phenomenal," Moehlmann said.

"The Ed/Glen Chamber is excited to offer this unique trip at such a great rate because it is truly a once-in-a-lifetime opportunity for travelers," Ed/ Glen Chamber Executive Director Lisa Smith said. "We think that businesses could use the opportunity as a way to reward their top performers in 2013, and local residents and/or members could take advantage of it to take this special place off their bucket list."

Moehlmann also feels that the fact that the tour is fully escorted is a huge benefit for travelers due to the many customs and traditions in China. "You don't have to figure it out by yourself," she said. "They guide you every step of the way."

Lora Carlson of Collette Vacations will be presenting a free informational presentation about the tour at 5:30 p.m. July 11 in Room 1127 of the Ed/ Glen Chamber building located at 200 University Park Drive in Edwardsville. Call the Chamber at 618-656-7600 to RSVP for the presentation or book the trip.

"My mother- and father-in-law toured China a few years ago and were absolutely wowed by the country's beauty and welcoming atmosphere," Bennyhoff said. "They have traveled extensively since their visit to China, and after many international experiences it remains at the top of their list of favorite destinations."

schmooze

business after hours



July 12, Lo-Cal Cafe



July 12, Lo-Cal Cafe



July 12, Lo-Cal Cafe



July 12, Lo-Cal Cafe

5 Ways to See Your Business in Common Ground

- 1 Purchase Advertising
- 2 Write an "Ask the Expert" Column
- 3 Submit an Announcement
- 4 Win Our Business of the Month Award
- 5 Come to Chamber Events!



Chamber of Commerce

ribbon cutting



Annie's Frozen Custard, July 21

professional ed



Employment Relationship in the Age of Social Media, July 24

ypg



YPG hosted a Learn From a Leader breakfast June 5 at Caffe Avanti. Guest speaker Greg Coffey spoke to the young professionals about his career path, volunteerism, and community leadership.

8-9am 8/14 Tuesday YPG Learn from a Leader Breakfast with Keith Page at Anderson Hospital Admin Board Room of Physicians Office Building II, 3rd Floor 6810 South IL Route 162 in Maryville RSVP to Beth Breihan at bbreihan@edenvillage.org

Keith Page was appointed president/CEO of Anderson Hospital February 15, 2003. Prior to this, he served as chief operating officer for seven years at Anderson Hospital. He has 30 years of experience in healthcare administration serving in various administrative capacities at hospitals in Centralia and Chicago, IL as well as Tacoma, WA. He is a Fellow in the American College of Healthcare Executives and serves on Board of Trustees of the Illinois Hospital Association committees. He holds a master's degree in hospital administration from St. Louis University and a bachelor's degree in business administration from Washington University. Keith is also a member of the Edwardsville Rotary Club.



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Associate Physicians Group Expands to Maryville

Associated Physicians Group (APG) is expanding its services by adding a new physical therapy facility in Maryville. The clinic opened July 5 and is located in the Maryville Professional Park at 20 Professional Park Drive, Suite B, which is in the same building as Dr. Dean Schueler's family practice office. The new facility is dedicated to treating, healing, and preventing injuries and will offer physical therapy and functional capacity evaluations.

Jay Taddei, chief operating officer at APG, expressed his enthusiasm about the new location, stating, "We are truly excited about our newest expansion. One of the main reasons we decided to open now was the opportunity to add Jason Delaney, PT to our team. Jason is a very experienced physical therapist, and we believe he is perfect to head up our new facility.

Associated Physicians Group is a pain management and physical therapy practice dedicated to helping patients get out of pain and regain their quality of life. In addition to the new Maryville facility, Associated Physicians Group has locations in O'Fallon, Swansea and Edwardsville. The APG Physical Therapy Center can be reached at 618.205.3655.

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Survey Reveals Greatest Job Growth

The third quarter hiring outlook for North America predicts an increase in hiring for commercial and light industrial jobs, according to a survey conducted by Express Employment Professionals. Of the 665 employers surveyed across the United States and Canada, 37% of respondents are planning new hires for commercial and light industrial jobs, up 5% from the previous quarter. Of the employers, 18% also plan to hire administrative and office clerical staff, while 8% plan to hire engineering positions, and 7% plan to hire for accounting and finance. The marketing and information technology sectors showed the lowest growth outlook, with 5% of employers expecting new hires. Given the current economic climate, 51% of employers who answered the survey indicated a difficulty in recruiting and filling positions.







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GCS Cancer Fundraiser A Success

GCS Federal Credit Union was on site at the National Children's Cancer Society's Pack the Pool fundraiser July 20 at Splash City Family Water Park in Collinsville. For the month of July, GCS employees had the option to wear jeans on



Fridays and Saturdays throughout the month in exchange for a donation. Together, GCS employees raised \$1,265 for NCCS and presented a check at the fundraiser. The grand total of funds collected throughout the night was \$2,452 - \$400 more than last year!

All proceeds collected benefit the National Children's Cancer Society. The mission of the NCCS is, "To improve the quality of life for children with cancer and their families worldwide." They have helped more than 30,000 children with cancer and their families.

Regions Promotes Hall to Manage Madison Center

Keith Cook, Metro East City President, announced that Chris Hall has been promoted to manager of the Madision Banking Center located in Madison, Illinois. Chris is a graduate of the University of Illinois and started his banking career with Regions in 2005. Chris is very involved in the community; he facilitates financial literacy sessions, Junior Achievement activities, the Real Men Read programs, and in many other community events.

SIUE Offers Selection of Non-Credit Courses

Southern Illinois University Edwardsville, through the Office of Educational Outreach, offers a variety of non-credit leisure and lifelong learning courses and workshops just for you — and you don't have to be an SIUE student or employee. These opportunities are open to everyone 16 and older in Edwardsville, the Metro East and the Greater St. Louis area. For a complete listing of upcoming programs and classes go to: https://aceweb.siue.edu/ WConnect/ace/. For more information, please contact the office directly at 618.650.3210 or cbrunsm@siue.edu.



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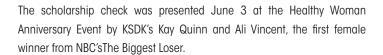
*Advertiser provides five (5) prizes with a retail value of \$20-25 for each week of trivia raffle sponsored.

Gateway Regional Medical Center Awards \$1,000 Healthy Woman Healthy Mind Scholarship

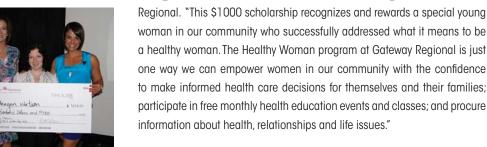
Gateway Regional Medical Center announced the winner of its first \$1000 scholarship through its popular Healthy Woman program, Meagan Watson of Granite City.

The scholarship was awarded based on an essay contest that addressed, "What does it mean to

be a healthy woman and why is it important to be a healthy woman?"



"We are honored to reach out to the youth of our community and foster a healthier lifestyle," said Kate Allaria, Director of Marketing at Gateway



The essay competition was open to senior women who attended Marquette Catholic High School, Althoff Catholic High School, Madison High School, or Granite City High School and live within the hospital's service area. Applicants also had to maintain a 3.5 GPA.







Edwardsville Rotary Criterium Moves to Saturday Night, Event Includes Race, Concert & Pub Crawl August 18

Now entering its third year, the Stifel Nicolaus Edwardsville Rotary Criterium will be held on Saturday, August 18 and promises to be bigger and better in 2012, than ever before. Hailed as one of Edwardsville's most unique signature events, the Criterium is a series of high-speed professional bicycle races on Downtown streets, accompanied by free kids races, live music and a Downtown food and drink crawl. In years past, the races have taken place on a Sunday afternoon and a kick-off concert was held on Saturday night. This year, both the race and the concert will take place on Saturday night and the concert is moving from City Park to Main Street in front of the Court House for a high-energy afternoon and evening of music, bike racing, and great food and drink for families and spectators of all ages. Again, there will be a \$10,000 purse, one of the largest one-day payouts for a bike race in the region. See schedule below:

3-10:30pm 8 High Speed Pro Bike Races

in Downtown Edwardsville

4-10:00pm Live Music on Main Street featuring

"Borderline" & "Crazy Chester"

"Race Route Pub Crawl" Food & Drink Crawl 6pm-?

on Edwardsville's Main Street

6:45pm Free Kids Races on Edwardsville's Main Street

"Moving from a Sunday afternoon to a Saturday night and bringing the Concert to Main Street will create a much livelier atmosphere," said Race Director SJ Morrison. "We're looking forward to a large event this year."

Sponsorships are available at several levels and businesses, organizations or individuals who would like details about sponsoring, can contact Morrison at 618-558-3062 or via e-mail at stm11@hotmail.com. The deadline to sponsor is July 22, 2012. In addition to sponsors, event coordinators are

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seeking volunteers from the community as well. Details are posted on-line at edwardsvillecriterium.com and on Facebook.

"Rotary continues to receive tremendous support from the City of Edwardsville, Mayor Gary Niebur and the Council, Ben Dickmann, City Clerk Dennis McCracken, Chief Bedell and the Edwardsville Police Department and more than 40 area businesses and organizations," said Morrison. "It truly is a community-wide event."



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Dunstan Officially Opens Madison County's Bicentennial Exhibit in County Administration Building

Chairman Alan J. Dunstan kicked-off Madison County's Bicentennial Celebration earlier today with the opening of the Bicentennial Exhibit in the lobby of the Administration Building.

"The Bicentennial Exhibit is a unique display that depicts the proud, 200year history of Madison County through historical drawings and photographs with written accounts," Dunstan said. "In creating the Bicentennial Exhibit, we wanted to highlight the constant element that has made Madison County one of the most successful counties in the country, our residents. The men and women who came to Madison County and stayed to farm the fertile ground, to put down their roots."

"Our ancestors took advantage of Madison County's location as the beginning point for settlers heading west, a strategic location on the banks of the Mississippi River," Dunstan continued. "In Madison County, they farmed the ground, built their businesses and raised their families, a similar work ethic as we see in our residents today."

The unique Bicentennial Exhibit, designed by Inlandesign, Inc. of Edwardsville, consists of eight towers (2'x2'x8') with each tower highlighting one or more of the 24 townships in Madison County. "In designing the exhibit, we put a significant effort into highlighting every area of the county and its people," stated John Celuch, president of Inlandesign.

"From Robert Wadlow, Alton's Gentile Giant, and the George Cassens Farm Implement dealership in Hamel, to a turn-of-the-century steam thresher working in a wheat field, steel works in Granite City and Alton, and the coal mines in Glen Carbon, the exhibit shows the lifestyle of past generations, long-forgotten buildings and people, to what makes Madison County successful today, like America's Central Port and Southern Illinois University Edwardsville," Celuch added.



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Dunstan said he believes the Bicentennial Exhibit will be of particular interest to school-age children. "While I am confident that everyone who sees the Bicentennial Exhibit will find something of interest, I think the exhibit's unique style of addressing Madison County's history will be both interesting and educational for children," Dunstan said. 'To that end, when it is not on display in the Administration Building or at events throughout the county, the Bicentennial Exhibit will be made available for display at schools throughout the county."

When not on display in the lobby of the Madison County Administration Building, the Bicentennial Exhibit will be on display at various locations throughout the county, including homecomings, special events and other select locations.

Dunstan also said one of the key issues related to the Bicentennial Celebration officials are addressing is the funding, especially during difficult economic times. "The Bicentennial is an important milestone in the proud history of Madison County and I believe it should be recognized, but in a fiscally responsible manner," Dunstan said. "In 1962, more than \$250,000 was spent on a wide-range of activities to celebrate Madison County's Sesquicentennial, the county's 150th anniversary. This year, for the Bicentennial Celebration, we have budgeted approximately \$35,000."

Scott Credit Union Named To Top Workplaces List

Despite the hard times that have had many companies reducing their workforce and trimming benefits, Scott Credit Union has remained committed to its strategy of being the best place to work. Scott Credit Union's strategy has resulted in the local financial institution being ranked 4th in the list of Top Workplaces for medium size businesses in the St. Louis Metropolitan Area by the St. Louis Post-Dispatch.

In a special publication on Sunday, the Post-Dispatch joined with Workplace Dynamics to spotlight local companies who treat their employees well. The 50 companies on the list were named because their workers, on confidential surveys, rated their employees with high marks. The questions included everything from pay and flexible scheduling to career advancement and management's openness to new ideas, according to the Post-Dispatch.

Scott Credit Union has focused for the past few years on improving employee morale and making the credit union the best place to work. "This is a tremendous honor," said Scott Credit Union President & CEO Frank Padak. "We are very pleased that the steps we have taken to make SCU the best place to work are making a difference with our employees."

In a service industry, Padak understands the importance of having a positive and satisfied employee base. "We serve members every day. It is really important that our people enjoy working here and can pass their positive attitude along to our members in the experience that they provide them," he said. "We were excited to be ranked fourth among a list of very well-known and respected companies." Despite challenging economic times over the past few years. Scott Credit Union has continued to be successful with membership growth, asset growth and loan growth. "We truly understand that our employees make all of the difference when it comes to consumers choosing a financial institution," Padak noted. "It is really important to us that they are satisfied and feel valued."

Scott Credit Union surveys its employees each year to measure satisfaction and makes improvements based on the results of the surveys. The credit union also has implemented an ideas program that allows employees to give their ideas on how to help the organization meet its mission – Banking Simplified.

"A small group of officers cannot completely run our organization without input from our nearly 200 employees," Padak said. "It really takes every employee thinking of ways to make SCU a better place to work and a better place for members to bank. The strategy is simple. We ask our employees to give us ideas and input and we listen."

According to the Post-Dispatch, 97 companies from the region agreed to submit themselves to the scrutiny of their own employees to participate in the 2012 Top Workplace program. The Post-Dispatch chose the top 50 companies based on the results.

"We were ranked fourth of the 15 medium size companies with 150 and 499 employees," Padak added. "We couldn't be happier about the results for this year. However, our goal is to be the top ranked organization of our size. We are truly committed to our employees and making SCU the best place to work."

Candidates' Corner

Rodney Davis is a candidate for U.S. Congress in the new congressional district which covers Edwardsville/Glen Carbon. Davis is hosting a free meet & greet at Bella Milano August 8. This is an excellent opportunity for Ed/Glen Chamber members to meet Davis and discuss any concerns impacting the 13th Congressional District.

Anderson Hospital's Rehab Center Honored with 5-Star Award

The Rehabilitation Center (TRC) at Anderson Hospital received the 2012 Professional Research Consultant (PRC) 5-Star Award for Excellence. The 5-Star Award is given annually to healthcare facilities that score in the top 10 percent nationally (at or above the 90th percentile) or higher for "Excellent" responses for overall quality of care when compared to other providers in that category.

"The Rehab Team's priority focus is training and caring for our patients to help them attain the best possible outcome," said Kathy Stephens, TRC Program Director. "Achieving this award is a wonderful validation of the hard work and dedication that the rehab and nursing staff demonstrate every day."

Results are gathered from telephone surveys conducted by Professional Research Consultants, Inc., a nationally-recognized healthcare marketing research company headquartered in Omaha, NE. The survey assesses patient perceptions of the care they received. During the confidential questionnaire, patients are asked to rate their satisfaction with areas such as the admission/ registration process, facilities, food,

communication with nurses and physicians, discharge process, personal care issues and overall assessment of the quality of care received. Patients then choose a rating of "excellent, very good, good, fair, or poor."



L to R: Lisa Klaustermeier, Anderson Hospital Chief Nursing Officer; Sandy Riley, Mary Barlett, Rehab Center Nursing Directors; Kathy Stephens, Rehab Program Director; Katie Parks, Anderson Administration; Sarah Helle, Rehab Services Manager; and Keith Page, Anderson Hospital President & CEO.







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Extra Help, Inc. Acquires AccuPay, LLC: Purchase of Arizona Payroll Services Marks 4th Acquisition

Extra Help, Inc., an Illinois based employment, payroll and workforce services company, announced that it has acquired AccuPay, LLC, an independently owned payroll services company located in Scottsdale, Arizona. The addition expands Extra Help's growing reach, which serves clients in more than 30 states. The transaction was completed May 1.



The purchase of AccuPay marks Extra Help's fourth acquisition of an independent payroll services company since 2003, and the second in Arizona. The previous purchases were made in St. Louis, Chicago and Prescott, respectively. Operations of the AccuPay acquirement, previously owned by Tim Leeland and Mark Rosenfeld, will remain in Scottsdale.

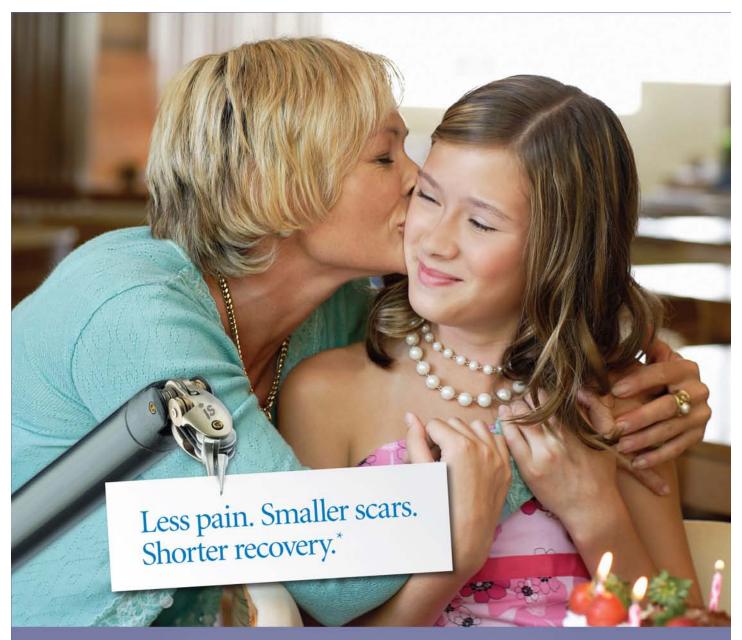
"We are thrilled to further auament our abilities to increase workplace efficiency for clients across the country, particularly in the Arizona market," said Teresa Katubig, CPA, CEO of Extra Help. "We are continually looking for ways to expand our capacity to provide customized solutions for our clients, and this purchase fell right in line with those goals."

Along with payroll services, Extra Help will offer clients its portfolio of workforce management tools, which include timekeeping solutions, e-verify eligibility management and a human resources support center.

Kim Haag, Extra Help's Director of Payroll Services stated, "We are excited to be able to supplement the payroll services being offered at this new location. As Extra Help, we'll now be able to provide AccuPay's existing clients our suite of full-service workplace management offerings."







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